



Breathe Life into your Contract Management



UpsideLive LITE Security Overview

UpsideLive LITE is a flexible Software as a Service (SaaS) solution that helps businesses of any industry manage all their contracts affordably and effectively – anytime, anywhere. UpsideLive LITE offers simple to use features at a low monthly or annual fee. As a robust and scalable SaaS solution, UpsideLive LITE adheres to strong security standards to ensure the protection and integrity of your data.

Data Center Security

Network Security

- Industry leading firewall technology ensures that only valid network traffic can pass through to the UpsideLive LITE web servers running on a SAS 70 compliant infrastructure hosted by a leading hosting services provider.

Network Redundancy

- Fail-safes such as backup generators, dual routers, numerous hard drives, cooling systems and gel battery power banks provide solid network redundancy for our fleet of servers.
- External conditions such as natural disasters will not affect the servers as the 16-cylinder diesel generators provide steady power no matter the conditions.

Communication Security

- UpsideLive LITE uses 128-bit secure socket layer (SSL) technology to encrypt the communication of data between our web server and your browser.

Physical Security

- Our data center boasts more than 150 continuously recording video cameras, safety locks, around-the-clock monitoring by technical specialists, and security guards to prevent unauthorized personnel from entering.

Server and Data Security

Data Protection

- Our servers contain redundant components, including hard drives that support data mirroring, to enable continued operation of the system in the event of a hardware failure. The UpsideLive LITE database is backed up daily.

Security Highlights

Our security is designed to keep information stored in UpsideLive LITE secure from intruders and unauthorized individuals. We take great care to enforce security measures and have designed the system to provide extensive flexibility and control over the authorized access granted to users.

- Stringent physical security in the data center.
- Data center was built using the most advanced technology.
- Industry leading firewall technology.
- Extensive network and hardware redundancy.
- 128-bit SSL encryption on all network communications.
- 99.9% up-time.
- Strong user authentication.
- Role-based security.
- Matrix security model based on roles and organizational affiliation.
- Extensive logging and audit capabilities.



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UpsideLive LITE Benefits

- Increased efficiency of the contract management process through shorter cycles, improved negotiation and collaboration, and fewer administrative tasks.
- Improved visibility of contracts keeps key stakeholders informed about contract statuses and performance metrics.
- Assures contract compliance and helps meet the requirements of the Sarbanes-Oxley Act and other legislation.
- Improved rebate management and contract renewal rates.
- Enhanced risk management and mitigation abilities.
- Automated notifications and reminders when you need them.
- Full return on investment (ROI) – typically well under one year.

High Level Process

- User creates a contract online.
- Once the contract is ready to be shared, it is released into the system at which point business rules and workflow determine the appropriate users to approve/review the document.
- When the contract is reviewed internally, online negotiation can begin with the other party.
- Once the contract is finalized it goes into active management; users are notified of milestones, important events, and the appropriate action(s) to be taken.
- Risk events are identified and managed.

About Upside Software

Founded in 2000, Upside Software is a profitable and has been since 2001, making it one of the only profitable providers in the market. It is also the leading provider of Contract Lifecycle Management (CLM) solutions with the largest number of customers in the market.

Customers use Upside Software's suite of products to confidently perform Contract Management, Commitment Management, Sourcing & Procurement, and Invoice & Billing management activities.

Upside Software's products address the needs of companies of all sizes. Customers realize significant cost savings while improving customer and supplier relationships.

Get started using UpsideLiveLITE now with our **45-Day Free Trial!**
No risk. No obligation.



For more information on UpsideLive LITE, visit: www.upsidelive.com
Contact us at liveinfo@upsidelive.com

Upside Software Inc.
Suite 310, Manulife Place
10180 – 101 Street
Edmonton, Alberta, Canada
T5J 3S4

Toll Free: 1-877-984-2455
Local: +1 780-702-1432
Fax: +1 780-702-1438
E-mail: ask@upsidesoft.com
Visit: www.upsidesoft.com



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