



Frequently Asked Questions

- **Where does Upside Software operate?**

Upside Software operates globally. Although we love to call Edmonton home, we have customers around the world, in virtually every industry. Installation of our software is extremely easy with our proven, streamlined deployment and integration processes, and our Customer Support team is available 7 days a week, 24 hours a day (online, email, or phone).

- **Does Upside Software support customers worldwide, 7 x 24?**

Yes! Our software is used in most countries around the world, in all major languages and currencies. We have a very successful track record of providing effective 7 x 24 support to our customers.

[Contact us](#) to learn more about our experience in this area.

- **How does Upside Software demonstrate its products?**

Upside Software leverages the Internet to conduct live, one-on-one product demonstrations with easy-to-use tools like PlaceWare and WebEx.

From time to time we also offer product presentations in a webcast format as well.

[Contact us](#) if you would like to schedule an online demonstration of one or more of our products.

- **Does Upside Software participate in any contract management related industry organizations?**

Yes, Upside Software is an active member of the International Association of Contracting and Commercial Managers (IACCM; <http://www.iaccm.com/>) and the National Contract Management Association (NCMA; <http://www.ncmahq.org/>).

- **What is Upside Software's financial position?**

Upside Software is profitable and has shown continued profit growth year-over-year since its second year of operations. With continually growing revenues and profits, the financial health and stability of the company is excellent.

For More Information:

Upside Software Inc.
Suite 310, Manulife Place
10180 – 101 Street
Edmonton, Alberta, Canada
T5J 3S4

Phone: 1-877-984-2455 (toll free)
+1 780-702-1432 (local)

Fax: +1 780-702-1438

E-mail: ask@upsidesoft.com

Visit: www.upsidesoft.com